



## A SEAMLESS HOTEL EXPERIENCE IN MAKATI, THE COUNTRY'S PREMIER LIFESTYLE DESTINATION

Seda Residences Makati offers fully-equipped studios to three-bedroom serviced residences on Ayala Avenue, seat of the country's business and commercial capital. With unparalleled views from the sky lobby on the 19th floor to the roof deck bar on the 35th floor, it is right next to the casual dining options at Ayala North Exchange Mall and 10 minutes to the upscale Greenbelt Mall. It is also approximately 20 minutes via Skyway from the Ninoy Aquino International airports and domestic terminals.

Seda Residences Makati - weaving destination, service and value for a remarkable hospitality experience.





Learn more about Seda  
Residences Makati by scanning  
the QR code above



## SERVICED RESIDENCES

### STUDIO DELUXE (31 SQM)

### STUDIO PREMIER (43 SQM)

- King bed
- Multi-purpose writing/dining/working table
- Kitchenette
- Sofa

### ONE-BEDROOM DELUXE (50 SQM)

### ONE-BEDROOM PREMIER (55-57 SQM)

- Master bedroom with a king bed and HDTV
- Dining table for two persons
- Kitchenette
- Washer/dryer
- Living room with a 3-seater sofa and 2 lounge chairs, center table, HDTV, and working desk

### TWO-BEDROOM DELUXE (93 SQM)

### TWO-BEDROOM PREMIER (108 SQM)

- Master bedroom with a king bed, HDTV, and writing desk
- Second room with twin beds and its own bathroom, HDTV and writing desk
- Dining table for four persons
- Kitchenette
- Washer/dryer
- Living room with a 3-seater sofa and 2 lounge chairs, center table, HDTV, and working desk

### THREE-BEDROOM PREMIER (143 SQM)

- Master bedroom with a king bed, bath tub, sofa, and writing desk
- Second room with a king bed, HDTV, and writing desk
- Third room with twin beds, HDTV, and writing desk
- Living room with L-shaped sofa for five persons, armchair, center table, and HDTV
- Shared bathroom in hallway
- Dining table for six persons
- Kitchenette
- Washer/dryer
- Storage closet

## Kitchenette Equipment

- Chinaware, glassware, silverware
- Dish rack
- Induction cook top with range hood
- Electric kettle
- Microwave oven
- Oven toaster
- Full sized refrigerator
- Rice cooker
- Kitchen tools: kitchen knife, peeler, chopping board, ladle, pans, casserole, and can opener

## RESTAURANT & BAR

### MISTO

Offers extensive breakfast and lunch buffets, and a medley of international and local dishes available a la carte all-day

### STRAIGHT-UP

Roof deck bar with an international range of pica-pica, wines, spirits and cocktails, plus great music amid a panoramic view of the skyline



## FACILITIES & SERVICES

- Airport and city transfers
- Children's playroom
- Meeting rooms
- E-lounge
- Daily housekeeping
- Function room for up to 80 persons
- Fitness Center
- In-room dining
- Laundrette and dryer
- Laundry and dry cleaning
- Parking
- Swimming Pool
- Complimentary WiFi

## PLACES OF INTEREST

- Ayala Museum
- Ayala North Exchange Mall
- Ayala Malls
- Greenbelt / Glorietta
- Legazpi Active Park
- Legazpi Sunday Market
- Samsung Performing Arts Theater
- Yuchengco Museum



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Ayala Avenue corner  
Amorsolo and Salcedo Sts.,  
Legazpi Village, Makati City  
1229, Philippines

# HOTEL SERVICES

## Airline Schedule

Available at the Front Desk located at the lobby level. Information can be requested from our Guest Service Center by dialing '0'.

## Airport Information

Ninoy Aquino International Airport (NAIA) contact information is available at the Front Desk. Information can also be requested from our Guest Service Center.

## Automated Teller Machine (ATM)

ATM machines are located at the ground floor of the mall area of the building.

## Baggage Service

To arrange your baggage for storage and collection, please call the Guest Service Center at local "0".

## Banquets

We are more than happy to assist you with your meetings and banquet requirements. Please call the Guest Service Center at local "0".

## Bell Service

For baggage and transportation requirement assistance, please call the Guest Service Center at local "0".

## Children's Playground

Located at the 19th floor, toys and books are available.

## Church / Religious Services

List of places to worship are available at the front desk. Please approach the Front desk or call the Guest Service Center at local "0" for assistance.

## Credit Cards

Major Credit cards are honored for room accommodations and bar and restaurant payments.

## Cribs / Extra Beds

Cribs and extra beds are available upon request. There is a corresponding fee for extra beds. Please call Guest Service Center at local "0".

## Doctor / Dentist

Guest Service Center can provide contact information of a nearby physician at the nearest hospital right next door - the Makati Medical Center. Local Dentist contact is also available. For emergencies, please press the indicated "Emergency" button on your phone.

## E-Lounge

Located at the 19th Floor Sky lobby level to cater to internet/ business needs. Please call Guest Service Center for assistance at local "0".

## Emergency / Security

For emergency instructions and information about safekeeping your valuables, please refer to the Emergency/Security section in this directory or please call Guest Service Center at local "0". Emergency evacuation instructions are located at the back of your guest room door.

## Fitness Center

The property gym is located on the 19th floor. Open 24 hours daily.

## Handicap Accessibility

Accessible rooms and wheelchairs are available. Please call Guest Service Center at local "0".

## Serviced Offices

Meeting rooms and offices are available at the 19th floor for rent. Equipped with the following amenities -WIFI connectivity, Smart TV, Professional Office Set-up, Common Pantry Lounge Area. We are more than happy to assist you with your meetings requirements. Please call the Guest Service Center at local "0".

## In-Room Dining

Available anytime between 6:00 AM to 10:00 PM. A complete menu is available on your In-Room dining directory. Please call the Guest Service Center at local "0" for assistance.

## Internet

High speed WIFI internet connection is accessible in all rooms and public areas. You may also call Guest Service Center for assistance at local "0".

## Lost and Found

For items that are lost and found, please call Guest Service Center at local "0".

## Laundry / Dry Cleaning / Pressing

REGULAR SERVICE:

- All garments collected before 9:00 AM will be returned the following day at 9:00 AM
- All garments collected after 9:00 AM will be returned on the 2nd day at 9:00 AM.

SAME DAY DELIVERY SERVICE:

- Garments collected before 9:00 AM will be returned on the evening of the same day 7:00 PM.
- Additional 50% charge will be applied.
- No same day delivery service after 9:00 AM.
- Express service is not available.

## Mail and Courier Service

Available at the Front Desk Reception should you require to send mail or overnight package.

## Map

Local maps to get around the area are available at the Front Desk

## Medical Clinic

Guest Service Center can provide contact information of a nearby physician at the nearest hospital right next door - the Makati Medical Center. Local Dentist contact is also available. For emergencies, please press the indicated "Emergency" button on your phone.

## Packed Breakfast

Packed breakfast meal must be arranged 12-hours prior to pick-up at the Front Desk. Please call the Guest Service Center at local "0".

**Pharmacy**

Pharmacy listings are available at Guest Service Center.

**Power Source**

For your electrical requirements, all rooms are equipped with 220V single phase 60 hertz power voltage. Our step-down 110V transformer is available upon request. Please call Guest Service Center at local “0” for assistance.

**Reservations**

For hotel reservations, please call Guest Service Center local “0” or log on to [www.sedahotels.com](http://www.sedahotels.com).

**Restaurant and Bar**

For dining within the hotel, please refer to the Restaurant/Dining section in this directory.

For reservations, please call Guest Service Center at local “0”.

**Safety Deposit Box**

Safety deposit boxes are provided inside all guest rooms. For other safety requirements, please refer to the Emergency/Security section in this directory.

**Security**

Your safety and security being our utmost priority, we have provided you with security service procedures in this directory.

**Smoking Policy**

All guest rooms are non-smoking.

A cleaning fee of PHP 10,000.00 plus other related charges will be imposed for every non-compliance.

**Spa**

You may call Guest Service Center at local “0” to inquire.

**Swimming Pool**

Pool facilities available on the 19th level. You may call Guest Service Center at local “0” for operating hours.

**Taxis**

Taxis are available round the clock as in any major international city. All taxis operate on meters but not all can provide receipts and accept cash only. Please keep small monetary denominations handy as the drivers may not have exact change available.

**Telephone Services**

For information and pricing, please refer to the Telephone Directory or call Guest Service Center at local “0”

**Tour**

There are many interesting places in and around Makati City and its neighboring Cities for you to experience and enjoy. Our Front Desk would be happy to assist you with sightseeing tour arrangements.

**Transportation**

Premium service vehicles are available at the Front Desk. Please call Guest Service Center for your transportation requirements.

**Wake-up calls**

You may call Guest Service Center at local “0” to arrange wake up calls.

**Airlines**

These airlines arrive and depart from Manila:

Air Canada	Japan Airlines
Air China	Jeju Air
Air France	Jet Star Airways
Air Macau	KLM Royal Dutch Airlines
Air New Zealand	Korean Air
Air Niugini	Kuwait Airlines
Air Swift	Malaysian Airlines
Alitalia	Oman Air
All Nippon Airways	Philippines Air Asia
Asiana Airlines	Philippine Airlines
Cathay Dragon	Qantas Airlines
Cathay Pacific Airways	Qatar Airways
Cebu Pacific Air	Royal Brunei Airlines
China Airlines	Saudia Airlines
China Eastern Airlines	Singapore Airlines
China Southern Airlines	Skyjet Airlines
Delta Airlines	Thai Airways International
Emirates Airlines	Tiger Air
Ethiopian Airlines	Turkish Airlines
Etihad Airways	United Airlines
Eva Air	Vietnam Airlines
Garuda Indonesia Airlines	Xiamen Airlines
Gulf Air	

These airlines arrive and depart from Clark:

Air Asia	Emirates Airlines
Air Swift	Jin Air
Asiana Airlines	Philippine Airlines
Cathay Dragon	Qatar Airways
Cebgo	Tiger Air
Cebu Pacific Air	Wakay Air
Dragon Air	

# GOING AROUND MAKATI CITY

LANGUAGE	Filipino (Tagalog) and English are widely spoken
TIME ZONE	GMT +8 Hours
MEASURES	Metric
VOLT	220v
CURRENCY	The National Currency of the Philippines is the Philippine Peso (PHP)
COINS	5, 10, and 25 centavos; 1, 5, and 10 pesos
NOTES	20, 50, 100, 200, 500 and 1000 pesos. Cash can be exchanged in licensed exchange offices and banks. Credit cards are widely accepted.

Makati is a city in the Metro Manila region and the contry's financial hub. It is known for the skyscrapers and shopping malls of the Makati Central Business District and for the Ayala Triangle Gardens, an area dotted with trees and sculptures. Ayala museum houses the Filipinas Heritage Library and craft collections documenting the country's history.

### Area Attraction

#### Ayala North Exchange Mall

Located below the Seda Residence Makati  
Operating Hours:  
Monday-Sunday 11:00 AM – 9:00 PM

The newest gateway to the Makati CBD, this vertical mixed-use development includes shopping and dining options, offices and service apartments the Seda Residences Makati.

#### The Ayala Museum

Distance from Seda Residences Makati: 1.3 Km  
20 minutes away using the Dela Rosa elevated walk way  
Operating Hours:  
Tuesday-Sunday 9:00 AM – 6:00 PM / Monday - Closed

The Ayala Museum is located at Ayala Center adjacent to the Greenbelt Mall and is run privately by the Ayala Foundation. The six-storey edifice houses ethnographic and archaeological exhibits on Filipino Culture, Art and History.

#### Ayala Malls - Greenbelt and Glorietta

Distance from Seda Residences Makati: 1.7 km  
23 minutes away using the Dela Rosa elevated walk way  
Operating Hours:  
Monday-Sunday 11:00 AM – 9:00 PM

The Greenbelt and Glorietta Malls are located at the Ayala Center Makati. The malls are connected by a walkway bridge for easy access and offer a mix of high-end retail shops, restaurants, amenities, leisure and entertainment facilities.

#### Legaspi Active Park

Distance from Seda Residence Makati: 900m  
11 minutes away via Salcedo Street  
Rada St, Legazpi Village, Makati City

The Legaspi Active Park is a smaller urban park with walking trails,

playground, shaded benches and a pavilion on a pond. The park has a clean grassy area that is perfect for outdoor fitness activities like badminton, yoga, a jogging trail and a children’s playground making it a wholesome place for the whole family

#### RCBC Theater (Carlos P Romulo Auditorium)

Located at the 4th floor – RCBC Plaza  
Distance from Seda Residences Makati: 350m  
7 minutes away via Amorsolo-Ayala underpass or via Gil Puyat – Ayala Avenue crosswalk

The Carlos P Romulo Auditorium is named after General Carlos P Romulo who is tagged as the first Global Filipino for being the first and only Filipino to become president of the United Nations General Assembly.

The multi-purpose facility can accommodate Broadway-style musical, ballet, opera, drama, dance while also catering to business functions to different conventions, lectures and presentation

#### Samsung Performance Arts Theater

Located at Circuit Makati Mall  
Distance from Seda Residences Makati: 1.5 km

A venue that celebrates artistry at its finest, nurtures promising local artists, and promotes accessibility of the performance arts to all.

#### Yuchengco Museum at The RCBC Plaza

Distance from Seda Residences Makati: 350m  
7 minutes away via Amorsolo-Ayala underpass or via Gil Puyat – Ayala Avenue crosswalk  
Operating hours:  
Monday to Saturday 10:00 AM to 6:00 PM / Sunday - Closed

A museum with contemporary & historic fine art showcased in a swanky facility with a shop for books and gifts. The Yuchengco Museum opened its doors to the public in September 2005.

## DINING OPTIONS

### Restaurant/Dining



#### Misto Restaurant

Located at the 35th level, MISTO is Seda Hotels' signature all-day international dining restaurant, that fuses a medley of international flavors known for its delectable ala carte and extensive buffet selection ranging from universal classics to Filipino favorites.

Open from 6:00 AM to 10:00 PM daily.



#### Straight Up Bar

Living up to its name, Straight Up at the roof top is a bar that offers a striking view and reflects the cosmopolitan vibe of the city. Socialize and unwind in Makati City's premier roof deck bar.

Open from 4:00 PM to 12:00 AM daily.

## TELEPHONE & INTERNET

### Seda Residence Makati

- Telephone Number +63 2 7756 9288
- Fax Number +63 2 7756 9299

Wireless internet connections are available in guest rooms and public areas within the hotel premises. We understand the importance of staying connected and that is why we offer a range of enhanced telephone services for your convenience. High-speed internet connection is available in your room.

### Directory Assistance

If you need directory assistance, please call the Guest Service Center at local "0".

- Receiving Calls from an International Location / Hotel Phone: +63 2
- Receiving Fax Messages from an International Location / Hotel Fax: +63 2

### High-speed Internet connection

All our guest rooms are outfitted with wireless Internet connection. Our complimentary Internet provides you an access of 5 Mbps.

### Telephone Rates

You may call out from your guest room phone and calls are subject to applicable charges. Please call Guest Service Center at local "0"

## IMPORTANT REMINDERS

### Firearms

Firearms and or weapons of any kind must be deposited at the property's Security Department. Kindly note that the property regularly patrols guests and public area. If a guest is found in possession of prohibited materials the hotel will have to report such to the local police and may pursue legal actions thereafter.

### Food and drinks brought from outside the hotel

Food and drinks brought from outside the hotel are subject to checking by Security Officers stationed at the welcome lobby entrance for sanitation and hygiene.

### Visitors

All visitors must be registered at the Front desk on the 19th floor with proper identification and will have to leave the guest rooms by 10:00 PM. For overstaying visitors, the property reserves the right to charge an extra person charge reflected to your bill.

### Pet Policy

Dogs and cats are allowed in guest rooms excluding Studio Rooms and dining areas. For a copy of the complete pet policy form, please call Guest Services at local "0".

## EMERGENCY & SECURITY

### Emergency Number

Dial 1111 from your in-room phone for emergency assistance.

### Emergency Procedures

The most important part of our Fire and Life Safety System is making sure that you know what to do in an event of an emergency. When you arrive, please take a moment to look for the nearest emergency exits in your area.

Emergency Exits are shown on the emergency evacuation signage posted at the back of the door of your room.

### Fire Safety Procedures

Our hotel is protected by automatic fire detection devices and fire alarm systems.

- Heat and Smoke detectors are mounted in all guestrooms, common hallways, stairways and corridors.
- Strobe lights alarm system are installed especially for guests who are physically challenged to alert them in case of any life-threatening incident.
- Manual Fire Alarm Pull Stations are located at every exterior exit on all levels of the building.
- Automatic fire sprinkler system that when activated, will control and contain the spread of the fire until the local fire department arrives to extinguish it.
- Public Address System (PAS) for emergency announcement.

We want to make sure you are prepared to exit the hotel safely should any of our detection systems sound an alarm followed by an evacuation announcement. We kindly ask that you please familiarize yourself with the following fire safety procedures:

### Exiting the Hotel

Proceed to the exit as outlined in the emergency evacuation found at the back of the guest room door.

- If you're trying to escape a fire, never open a closed door without feeling it first. Use the back of your hand to prevent burning your palm.
- If the door is hot, try another exit.
- If trapped inside the room, dial 1111 and give your exact location.
- Never use elevators in any circumstances.
- Stay low to avoid smoke and toxic gases. The best air is close to the floor, so crawl if necessary.
- If possible, cover your mouth and nose with a damp cloth to help you breathe.
- A stairway will be your primary escape route and will provide you a safe means of exit; don't panic, instead, descend stairs slowly and carefully.
- Once in the stairwell, proceed down to the first floor and hotel associates will guide you going to the evacuation area.
- Once outside the building, report to the predetermined area so that a head count can be taken.

### Typhoon Procedures

For your safety, the hotel was built with a complete emergency power system; a stand-by generator that provides 100% emergency power that can provide uninterrupted guest service during a power outage.

In the event of a typhoon, please stay calm, stay indoors and wait for regular weather updates, further instructions and announcements through the Public Address System (PAS).



### **Earthquake Procedures**

Our hotel's main objectives are to establish a method of systematic, safe and orderly evacuation of hotel guests and its associates in case of an emergency.

We kindly ask that you please familiarize yourself with the following Earthquake Safety procedures:

- Stay calm and protect yourself by performing the DUCK – COVER – HOLD procedure.
- Do not panic. Instead, wait for the evacuation announcement.
- Do not use the elevators.
- Go under a table or any sturdy furniture either kneeling or sitting close to the floor.
- Hold on to furniture legs for balance.
- Do not stand in doorways. Violent motion could cause doors to slam and cause serious injuries. You may also be hit by flying objects. Move away from windows, mirrors, bookcases and other unsecured heavy objects.
- If you are on your bed, stay beside it and cover yourself with pillows and blankets.
- Do not run outside.
- After the shaking, move to an open area where there are no trees, electric or telephone wires.

### **Security and Traveler Safety Tips**

SEDA Hotels are held to a high standard with regards to the safety and security of our guests. Here are a few tips for your safety and security while you are travelling:

- Check our travel advisory in the Guest Services to see the most recent assessment of the security situation in your place of destination.
- Get advice locally about areas of risk and security concerns.
- Know whom to contact in case of an emergency.
- Stay alert at all times and take extra measures to protect your personal security.
- Leave your itinerary and travel plans with family or friends so they know your approximate location at a given time.

### **Crime**

You should always take sensible precautions to protect yourself and your belongings. Please follow these simple guidelines:

- Carry your credit card, tickets and money separately and leave spare cash and valuables in a safe place.
- Avoid showing large sums of money or wearing valuable jewelries in public.
- Don't use ATMs in dark areas especially if you're alone. Check if anyone has followed you after withdrawing cash.
- Keep a close eye on your personal belongings in public places. Avoid dark and unlit streets, stairways and parks.

### **Inside the Guest Room**

- Lock your door securely using all locking devices when you are in your own room and always use the viewport to identify visitors.
- Before opening your guest room door, ask for identification. If you're uncertain about anyone who comes at your door, please call Guest Service Center at local "0" or dial 1111.
- Place your valuables, especially jewelries and large amount of cash in the hotel's safe deposit boxes inside your room.
- Check to make sure any connecting room doors are locked.

### **Outside the Hotel**

- If you are travelling in a vehicle, don't leave any valuables within view.
- Be cautious of people pretending that they know you.

- Do not leave your cell phones, laptops, and other gadgets in public areas.
- Pass through secured and well-lit walkways. Avoid dark shortcuts and tight spots.
- When riding the taxi especially at night, write down its plate number. Always be at the rear seat of the vehicle and lock all doors.